



EXECUTIVE DEVELOPMENT PROGRAMME

***When Managers Deliver:
Making Government Effective***

(Tailored Programme for Senior Managers
of Government Ministries,
Departments and Agencies)

Delivered on Request

www.gmsiuk.com

Overview

Public pressure on governments to perform has never been more intense, and to meet those demands, governments need capable and competent managers. Good managers make good governance happen. They enable governments to deliver services, tackle poverty equitably, and effectively address the multifaceted challenges associated with today's competitive and stressful global environment.

When Managers Deliver: Making Governments Effective is uniquely designed and delivered to meet the requirements of senior managers in government in developing countries and transitional democracies. The Programme provides everything a senior manager needs in order to lead competently, manage change, and continuously improve the delivery of public services.

What the Programme offers

- Enhanced individual and managerial capacity
- More effective delivery of governmental mandate
- Knowledge of new governance and management ideas
- Lessons of international best practices
- Practical insight into service improvement
- Better use of staff in the organisation
- Individual Action Plans
- More confident and competent senior managers
- High-Performance organisations

Programme Content includes

- How Managers Make Things Happen
- Leading People and Teams Effectively
- Performance Management
- Managers and Service Improvement
- Managing Office Conflict
- How Government Partner With Others
- Managers Making a Difference
- Making Government Work Well

Methodology

This is an innovative programme focusing on changing attitudes of managers and enhancing governmental effectiveness through interactive learning and post-training mentoring and follow-up support. The Programme is delivered through a participatory and experiential approach, drawing on a combination of lectures, case-studies and practical exercises.

Participants will also be required to develop an Action Plan for implementation after the Programme. Each edition of the Programme normally runs for one week at a time but may be extended according to the preference and need of the clients. On completion, participants will be awarded a Certificate of Participation as an attestation of their successful completion of all the necessary components of the Programme.

Delivered on Request

The Programme can be customised and delivered on request for any number of staff of a ministry, department or agency or group of organisations. Clients decide the dates and location that are convenient for them.

Length: 1 - 4 weeks

For further details and to request a Programme, please contact:

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About GMSI

GMSI is a UK-based international training and consultancy firm dedicated to advancing the quality of public sector governance and management in developing countries and transitional democracies.

Its core business is to facilitate access to international best practices, deliver cutting edge ideas, and assist governments, organisations and leaders to translate innovative solutions into concrete results and benefits. It offers a wide-range of training activities, advisory services, and consultancy and implementation solutions. These are available in the UK, South Africa and in-country.

One distinguishing feature of **GMSI** work is the provision of personalised support for top leaders and strategic managers in developing countries. **GMSI's** overriding objective is to equip its clients adequately with the knowledge and competencies they require to make a genuine and lasting difference in their roles.

GMSI's work is supported by a network of experts and associates in over 50 countries under the direction of *Professor Victor O. Ayeni*, a leading Public Sector Governance expert. The organisation also benefits from regular professional guidance and insight from an International Advisory Group of distinguished scholars and practitioners.

GMSI's operating motto is *Facilitating Excellence*, reflecting an abiding conviction that governments, organisations and leaders in developing countries and transitional democracies can indeed attain outstanding levels of excellence, if they are properly assisted through the right mix of training, advice and implementation support.

GMSI is a Limited Company Registered in England and Wales, No: 5886106.

Additional information about the work of GMSI can be found at:

www.gmsiuk.com